Let Jordan canonical form is:
$J=\left(\begin{array}{cccc}1 & 1 & 0 & 0 \\ 0 & 1 & 0 & 0 \\ 0 & 0 & -1 & 1 \\ 0 & 0 & 0 & -1\end{array}\right)$.
It cannot de diagonalized.

