

## Answer on Question #47536, Engineering, Other

### Task:

How to solve the problem of laptops booting if always present the sentence " please do not turn off or unplug your computer. Installed 3 of 3 " till hours and still like that ?

### Answer:

**Step 1:** If it is still stuck on installing update page, then **restart the computer and choose boot normally and check what happens.**

If you get into Windows and not all of the updates were installed, then you can install the updates one at a time and see if one of them is having a problem.

**Step 2:** If you are not able to boot normally to the desktop, then you may follow the steps given in this link to do a **Startup repair or System restore booting from Vista full version Disc** to boot to the desktop:

**The update is not installed successfully, you receive a message, and the computer restarts when you try to install an update in Windows Vista and Windows 7**

<http://support.microsoft.com/kb/949358>

**Step 3:** When you are able to boot normally, **check the update history** to find out the installed updates by following the link:

See which Windows updates are installed

<http://windows.microsoft.com/en-US/windows-vista/See-which-Windows-updates-are-installed>

If there any failed updates, then try to **download and install the standalone package of the updates from the Microsoft download center.**

1. Download updates from Microsoft download

Center: <http://www.microsoft.com/downloads/en/default.aspx>

2. Enter the KB article number in the search field and download the same.

3. Double click on the downloaded file.

3. And Click Run and Follow the wizard to install it.

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